

CV: Ian Rowland, Technical Author / Documentation Specialist

- **30 + years experience.**
- **Consistent track record of professional achievement since 1982, including senior management experience.**
- **Has worked for major companies in IT, Finance and other sectors.**
- **Any subject matter, any purpose, any medium (print / screen / web).**

Contact

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Website: www.ianrowland.com.

Based: London



Career Profile

After graduation, I worked as a writer/producer for a creative media and marketing company. From 1987 – 97 I was a full-time technical author in the IT industry. Among other projects, I wrote all the documentation and help text for Synon/2 CASE tool software.

From 1997-2000, I was a freelance technical author and writer-for-hire, working for companies large and small, at home and abroad. I have undertaken projects for print, screen and web, in many different market sectors.

Since 2000 I have worked for myself as a writer, trainer and consultant.

I have excellent people, communication and management skills and can fit into any team but can also work solo if necessary.

Tools and Expertise

I am familiar with most word processor, page layout, help text and website authoring tools, but I can always learn new tools if necessary. I can also prepare graphics, diagrams and charts using Visio, Excel, Corel and other packages.

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Timeline

2000 - present

I've worked for myself as a writer, trainer and consultant. Clients to date include: The FBI, Google, Coca-Cola (at their Lisbon HQ), Marks & Spencer, The British Olympics Team, The Ministry of Defence, Hewlett-Packard, Capgemini, Kier Construction, Iceland, The Crown Estate, Medtronic, London Business School, Unilever, World Bank, McKinsey & Company, Eurostar software testing (Gothenburg), HP Testing (Copenhagen), Rabobank (Utrecht), the STARR Summit (at the Philadelphia 76ers HQ), the Human Hacking Conference (Orlando), Oxford University, Cambridge University, UCLA and Monash University (Melbourne).

1999 - 2000

UK Head Of Sales & Marketing for Valtech, a global internet technologies and training company. Made redundant after a company merger.

1997 - 1999

Freelance technical writer. Clients included: Cambridge Technology Partners, the Woolwich Building Society and Thames Water.

1987 - 1997

I worked for Synon, a CASE tool and software development company, initially as a technical writer and then as Manager of a Documentation Department, serving all the company's documentation needs, which I was asked to set up.

1982 - 1987

Full-time writer and producer in creative media and marketing, working for Q Studios (Leicester) and then Wyvern Productions (Swindon). Clients included: Fisons, Boots, Bostik, Raleigh, GEC Marconi, British Shoe Corporation, Exxon and Concawe (Petroleum conglomerate), British Sugar, Rank Hovis McDougal, Pedigree Petfoods, Savoy hotels, Lloyds British, C&A and Prudential.

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Key Skills

- High quality work, delivered on time.
- A good ‘people person’, able to liaise or work with any team.
- I love high pressure assignments and impossible deadlines!

Selected Market Sector Experience

IT: Synon, Valtech, Cambridge Technology Partners, Hewlett-Packard.

Finance: World Bank / Rabobank / Woolwich Building Society.

Consultancy / Training: London Business School, McKinsey Corporation.

Government: Ministry of Defence, FBI.

Education and Qualifications

2.1 Hons. Degree in English Literature, Language and Philosophy, Sheffield

Plain English Certification

A Levels in English, French, History, General Studies

Additional Information

60 years old (d.o.b. 11th May 1961).

I have my own limited company, trading since 1998.

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